





STATE PLUMBING & HEATING SUPPLIES Inc.

JOBBERS AND DISTRIBUTORS

161-1180

MODERN SHOWROOM AND WAREHOUSE 2501 FENKELL AVENUE DETROIT. MICHIGAN 48238

Lone Star Computer Services Inc. 13987 W. Annapolis Ct. Mt. Airy, MD 21771

Dear Mr. Hyman,

Since purchasing Lone-tar for our Altos 2086, my job has become many times easier. The compression option with a Master Backup has reduced our system backups from seven 60Meg tapes to jist one. I was spending four hours watching a screen and swapping backup tapes, now I use the 'cron' option and let it run by itself at 1:00am. When some system files were destroyed recently, I was able to restore them from my last Master Backup. That cannot be done from a normal XENIX system dump, I would have had to reboot the system and restore the entire system dump, wasting a great deal of time (and money) for the entire company. As far as software support, you have been fabulous. I have contacted you on several occasions to find out if your software could handle specific situations, and I have not been let down yet. Thank you for a great software product and wonderful support. My job really is getting easier.

Richard M. Wixson System Administrator State Plumbing and Heating Supplies