

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No. 1562-1
Description Profile
Model Model I
Stock No. 26-1562 Version 1.0
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Problem

The program "Crashes during sorting of 255 byte records.

Solution

Profile uses an "on-disk" sorting method which requires a large number of disk read/write operations. We have discovered that disk life is a significant factor in system failures, especially in long sorts on large and/or multiple drive systems. Users should use new backup copies regularly.