

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

<b>Bulletin No.</b>	4515-Ø4 (Corr. 1)
<b>Description</b>	PROFILE PLUS
<b>Model</b>	Model II
<b>Stock No.</b>	26-4515 Version 1.Ø
<b>Date</b>	Oct. 12, 1982
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### Problem

When expanding a data base, you may encounter a DISK FULL condition. IF you subsequently provide new disk space and try to expand the data base again, you may lose data.

\* \* THIS PATCH IS REQUIRED! \* \*

### Solution

At TRSDOS READY apply the following patch to your PROFILE PLUS diskette.

\* \* NOTE: The patch published in the original 4515-Ø4 Customer Service Bulletin contains an error. The patch should read as below.

PATCH EXPAND/EFC A=3A97 F=FEFFCA C=CB7FC2

1. If you have NOT applied the incorrect patch stated in CSB 4515-Ø4, then apply the correct patch stated above.
2. If you HAVE applied the incorrect patch stated in CSB 4515-Ø4, then perform the following procedure.
  - a. Apply the following patch:  
PATCH EXPAND/EFC A=3A98 F=CF C=7F
  - b. Enter the Profile main menu (from TRSDOS READY) by typing  
M <ENTER>

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- c. Expand your existing data bases (one at a time) by typing  
6 <ENTER>

Respond to the data base name prompt with the name of your data base, then type <ENTER>

In response to the prompt requesting How Many Additional Records, type <ENTER>

- d. Repeat step c as many times as necessary to expand your remaining data bases.