

CONTRIBUTORS TO THIS ISSUE

Salvatore J. Barbera, B.S. (Physics), 1960, Long Island University; American Telephone and Telegraph Company, 1947—. Mr. Barbera began his career as a switchman with New York Bell Telephone Company. He became a Maintenance Engineer in 1953, and held assignments as Equipment Engineer, Planning Engineer, and Budget Engineer before attaining the level of Division Engineering Supervisor—Construction Plans in 1960. Seven years later, following a number of Plant traffic and commercial assignments, he was promoted to General Plant Manager—Manhattan; and in 1971, he was named Assistant Vice President—Network Operations. He joined American Telephone and Telegraph Company as Engineering Director—Switching in May, 1973. From July 1, 1977 to December 31, 1979, Mr. Barbera was General Manager, Corporate Engineering and Product Planning in Western Electric Company's Corporate Engineering Division. In January, 1980, he was appointed Assistant Vice President and Director of Major Projects in American Telephone and Telegraph Company's Business Marketing Department. Mr. Barbera has published several technical papers in the International Conferences, 1976 and 1977, on Communications. In addition, he has published and presented technical papers at the International Switching Symposium, October 25, 1976—Assuring the Integrity of Switching Equipment in the Bell System—and at the International Switching Symposium, May 7, 1979—Assuring the Integrity of Electronic Switching Systems.

Robert F. Bergeron, Jr., Sc.B. (Applied Mathematics), 1964, Brown University; Ph.D. (Applied Mathematics), 1968, Massachusetts Institute of Technology; Bell Laboratories, 1968—. Mr. Bergeron's first project for Bell Laboratories was in the area of analytical fluid mechanics. In 1972, he became supervisor of a group doing exploratory work on the Automatic Main Distributing Frame, a system to automate connections to the cable plant in telephone central offices. After a year at M.I.T.'s Laboratory for Computer Science, he joined the Loop Maintenance Operations System project in early 1978 as supervisor of the Data Base Systems Group. He currently supervises a group responsible for LMOS front end transactions and data bases. Member, Sigma Xi, Association of Computing Machinery.

Michael H. Bianchi, B.S.E.E., 1970, Drexel University; Western Electric Co., 1970–1976; Bell Laboratories, 1976—. At Western Electric

Company, Mr. Bianchi was involved in developing systems for the SAFEGUARD Sprint Missile, circuit design, equipment use analysis, and business office support. At Bell Laboratories, he has worked on the design and implementation of the Cable Repair Administrative System and has been involved with the use of *UNIX** software since 1974. Presently, he is a member of the Information Processes and Architecture Group, and his responsibilities include building software tools to automate portions of the development process. Member, Association of Computing Machinery.

Phillip S. Boggs, B.S. (Applied Mathematics), 1968, Georgia Institute of Technology; M.S., 1970, North Carolina State University; Bell Laboratories, 1968—. Early in his career at Bell Laboratories, Mr. Boggs held various assignments associated with military systems. Later he was responsible for defining requirements for an operations support system for Bell System Repair Service Bureaus. Presently, Mr. Boggs is supervisor of the LCAMOS Predictor and Tracker Design Group. This group is responsible for the development of computer systems that perform pattern analysis of random inputs from multiple sources and for operations systems for tracking maintenance activities for various departments within Bell operating companies. Member, IEEE, Tau Beta Pi.

Miles W. Bowker, B.S. (Electrical Engineering), 1940, Swarthmore College; M.S. (Electrical Engineering), 1950, Stevens Institute of Technology; Bell Laboratories, 1940—. At Bell Laboratories, Mr. Bowker was initially involved with development of methods for the maintenance of coaxial and exchange cable in the Outside Plant Department. During World War II, he made contributions in the field of underwater systems. He has held various management responsibilities in the development of ocean cables, circular waveguide for long distance transmission circuits, underwater transmission, and maintenance planning for cables in the Bell System. He has also headed a group engaged in the design and development of new strategies and testing systems to ensure high quality transmission reliability for customers telephone facilities. Currently, Mr. Bowker is head of the Maintenance Systems Engineering Department, which is responsible for systems requirements and exploratory development associated with maintenance systems. Member, IEEE, Sigma Si, Sigma Tau.

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Stephen G. Chappell, B.S. (Electrical Engineering), 1969, Georgia Institute of Technology; M.S. (Electrical Engineering) 1971, Northwestern University; Ph.D. (Computer Science), 1973, Northwestern University; Bell Laboratories 1969—. After joining Bell Laboratories, Mr. Chappell worked on LAMP (Logic Analyzer for Maintenance Planning), a logic circuit simulation and automatic test generation facility for the No. 1A and No. 4 ESS. He was promoted to supervisor in 1973 and was responsible for development of functional-level logic circuit simulators in LAMP. Later, he was responsible for the language and compiler for EPLX (ESS Programming Language—Extended), a high-level programming language for the No. 4 ESS. He was promoted to Department Head in 1978, responsible for the trouble processing part of the Loop Maintenance Operations System. Member IEEE, Tau Beta Pi, Eta Kappa Nu, Sigma Xi.

O. Bruce Dale, B.S.M.E., 1964, M.S.M.E., 1967, University of Maryland; Ph.D, 1970, Purdue University, Bell Laboratories, 1964—. Since joining Bell Laboratories, Mr. Dale has worked on the design of loop apparatus, the stress and vibrational analysis of ocean cables, the development of the COSMIC frame system and the COSMOS mechanized assignment system, and, presently is the head of the Mechanized Loop Testing Department.

Les S. Dickert, B.S.E.E., 1965, University of South Carolina; M.S.E.E., 1969, New York University; Bell Laboratories, 1969–1978. Mr. Dickert worked on development of Safeguard System support software. He supervised groups responsible for development of TREAT and LMOS software. He is currently Department Chief, Software Patent Licensing, Western Electric Co.

Carol M. Franklin, B.S. (Chemistry and Mathematics), 1973, Salem College; M.A. (Applied Mathematics), 1976, University of Carolina, Greensboro; Bell Laboratories, 1973—. Ms. Franklin has been involved in the development of the Loop Maintenance Operations System and the Cable Repair Administrative System. She is now supervisor of the LMOS Design Group.

Richard F. Gauthier, B.S. (Physics), 1967, M.I.T.; M.S. (Physics), 1971, University of Illinois; Ph.D. (Psychology), 1977, Stanford University; Bell Laboratories, 1978–1981. Mr. Gauthier was on the faculty at San Jose State University. At Bell Laboratories, he worked in the area of human performance analysis and design on the Mechanized

Loop Testing (MLT) project, as well as in the area of management information systems development. Member, American Psychological Association, Human Factors Society.

Robert J. Glushko, B.A. (Experimental Psychology), 1974, Stanford University; Ph.D. (Cognitive Psychology), 1979, University of California, San Diego; Bell Laboratories, 1979—. Mr. Glushko's first assignment after joining Bell Laboratories was the design and development of on-line documentation and other information subsystems for the Cable Repair Administrative System. This project evolved into a broader effort to build a "system for on-line information development." The goal is to improve the productivity of Bell Laboratories developers by "human factoring" the development environment and by borrowing and generalizing software development tools to mechanize and improve the traditional methods for developing and delivering documentation. Currently, he is a "computer psychologist" in the Information Processes and Architecture Group. Member, IEEE Computer Society, American Society for Information Science.

Ward A. Harris, Ph.D., (Behavioral and Management Science), 1971, University of Oregon; Bell Laboratories, 1978—. Early in his career at Bell Laboratories, Mr. Harris was engaged in human factors work on the user interface of the Loop Maintenance Operations System (LMOS) and the Mechanized Loop Testing (MLT) system. Currently, Mr. Harris supervises a group responsible for design of the user interface of the Job Management Operations System (JMOS). Member, American Psychological Association, Human Factors Society.

Frances H. Henig, A.B. (Mathematics), 1964, Wheaton College, Mass., M.S. (Mathematics/Computer Science), 1967, Stevens Institute of Technology; Bell Laboratories, 1964—. Ms. Henig is currently Head of the Loop Engineering Operations Department, managing the development of computer systems to assist the operating companies in planning and implementing their Loop Plant facilities. In her last assignment, Mrs. Henig supervised a group developing the applications portion of the LMOS-2 front end software. She previously had responsibility for systems programming and computer center planning groups. Member, IEEE.

James P. Holtman, B.A. (Electrical Engineering), 1968, New Mexico State University; M.S. (Electrical Engineering/Computer Science), 1969, University of California, Berkeley; Bell Laboratories—February

9, 1968. Mr. Holtman began working at Bell Laboratories in the development of operating systems for military systems. He supervised the operating system development group on the Loop Maintenance Operations System (LMOS). His current department is responsible for the planning and development of a large transaction system to mechanize the service order processing in the Bell System.

Grace H. Leonard, B.A. (Psychology), 1965, Gettysburg College; M.A. (Experimental Psychology), 1969, University of Delaware; CIBA Pharmaceutical Company, 1965-1967; Bell Laboratories, 1969—. Ms. Leonard began her career in Bell Laboratories in the Human Performance Technology Center, where she provided human performance design and evaluation support for various microfilm and computer-based systems. In 1977, she joined the Mechanized Loop Testing Department and was responsible for human performance design for the Mechanized Loop Testing Systems. She is currently supervisor of the Human Performance Engineering Group in the Customer Services Advanced Development Department. Member, Human Factors Society, Psi Chi, Phi Beta Kappa.

Robert L. Martin, Sc.B. (Electrical Engineering) 1964, Brown University; M.S. (Electrical Engineering), 1965, M.I.T.; Ph.D. (Computer Science), 1967, M.I.T.; Bell Laboratories, 1967—. When Mr. Martin joined Bell Laboratories, he worked on the SAFEGUARD Antimissile system project for five years. He was assigned to loop maintenance work in 1972 and worked on the predecessor to LMOS, the Mechanized Line Record (MLR) system. He was named Director, Loop Maintenance Systems Laboratory in 1978 and Director, Assignment Systems Design Laboratory in 1979. In May, 1981, Mr. Martin was appointed Executive Director, Customer Network Operations Division. Member, Tau Beta Pi, Sigma Xi.

John R. Mashey, B.S. (Mathematics), 1968; M.S. 1969, Ph.D. (Computer Science), 1974, Pennsylvania State University; Bell Laboratories, 1973—. Mr. Mashey's first assignment at Bell Laboratories was with the Programmer's Workbench Project. There, and later elsewhere, he worked on text-processing tools, command-language development, and *UNIX** operating system usage in computer centers. Since 1978 he has worked in the Loop Maintenance and Engineering Operations Laboratory, where he managed the development of the

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Cable Repair Administrative System (CRAS), and now supervises the Information Processes and Architecture group. His interests include programming methodology and the interactions of software with people and their organizations. Mr. Mashey is an ACM National Lecturer. Member, Association of Computing Machinery.

Edmond A. Overstreet, B.S.E.E., 1963, Virginia Polytechnic Institute; M.S.E.E., 1965, Duke University; Bell Laboratories, 1963—. When Mr. Overstreet joined Bell Laboratories, he worked on several military projects, including the SAFEGUARD system. In 1970, he moved to the Loop Maintenance area, where he was involved in requirements development, economic analysis, and field-trial evaluations of new loop maintenance support systems; in particular, the Loop Maintenance Operations System (LMOS) and the Mechanized Loop Testing (MLT) system. He was promoted to supervisor in 1977, and assumed his present position as supervisor of the Loop Maintenance Operations Planning Group in 1980. This group is responsible for generating requirements for computer systems which aid the Bell operating companies in the processing and repair of troubles in the loop plant. Member, IEEE, Phi Kappa Pi, Eta Kappa Nu.

Steven P. Rhodes, B.A. (magna cum laude, Mathematics), 1969, North Texas State University; M.S. (Computer Science), 1971, Ph.D., 1973, University of California at Berkeley; Bell Laboratories, 1973—. Mr. Rhodes began his career working in the area of host processor system support and performance tuning. With the increasing emphasis on minicomputers, he shifted to developing on-line software subsystems for front-end processors. Later, he was responsible for the software development of several systems to test telephone subscribers' lines. Presently, he is supervisor of the Data Base Design Group. This group is responsible for analyzing and designing software for large data base systems. These systems are for the host processor of the Loop Maintenance Operations System. The group is also involved in performance tuning and capacity planning activities.

Thomas W. Robinson, B.S.E.E., 1960, University of South Carolina; M.S.E.E., 1962, New York University; Bell Laboratories, 1960-1978; Southern Bell Telephone and Telegraph Company, 1978—. Mr. Robinson's initial assignments were associated with the SAFEGUARD project and involved electronic circuit design of missile-borne assemblies for the Sprint and Spartan missiles. Later assignments at Bell Laboratories included responsibility for the design of a detection of

unauthorized equipment system and portable test sets used by installation and cable repair technicians in the Bell Operating Companies. Mr. Robinson is currently a District Staff Manager in Southern Bell and in the Corporate Planning department.

Marc J. Rochkind, B.S.M.E., 1970, University of Maryland; M.S.M.E., 1972, Rutgers University; M.S.C.S., 1976, Rutgers University; Bell Laboratories, 1970—. From 1972 to 1975, Mr. Rochkind helped develop the Programmer's Workbench, which was a system of support tools that did for programmers what a carpenter's workbench does for carpenters. His primary contribution was the Source Code Control System, which manages changes to text files. From 1975 to 1977, he worked on DIRECT II, which was a system to generate telephone directories. He joined the Loop Maintenance Operations System project as Supervisor of the Transaction Languages Group in 1978. Mr. Rochkind is currently Supervisor of the Advanced Processing Group at the Denver Laboratories, where he directs exploratory work in office automation.

Harvey Rubin, B.S.E.E., 1965, M.S.E.E., 1966, Eng.Sc.D., 1970, Columbia University; Bell Laboratories, 1970—. Mr. Rubin has worked on switching system software design, transmission system design, and hardware and software design for mechanized loop testing systems. He is currently supervisor of the Loop Testing Communications and Applied Research Group. Member, Sigma Xi, Tau Beta Pi, Eta Kappa Nu, IEEE.

Leo Schenker, B.S. (Civil Engineering), 1942, University of London; M.S., 1950, University of Toronto; Ph.D., 1954, University of Michigan. Bell Laboratories, 1954—. After joining Bell Laboratories, Mr. Schenker was involved in the development of telephone station equipment, including *TOUCH-TONE*® dialing and the *TRIMLINE*® phone. In 1968, he was promoted to Director of the Military Electronic Technology Laboratory in North Carolina and, in 1971, became Director of the Loop Maintenance Systems Laboratory, which was closely involved with the development of new software and hardware systems aimed at reducing the expense of maintaining the customer's telephone service. In 1978, he became Director of the Loop Systems Engineering and Methods Laboratory and, in 1979, he was made Director of the Customer Network Operations Systems Engineering Center. Mr. Schenker is Executive Director of the Central Office Operations Division. This division provides operation systems to the telephone com-

panies and does a wide variety of related engineering and support activities. Mr. Schenker has been awarded seven patents in connection with *TOUCH-TONE* dialing, *PICTUREPHONE*® meeting service, and *TOUCH-A-MATIC*® repertory dialer. Fellow, IEEE; member, Sigma Xi, Phi Kappa Phi.

Eugene J. Theriot, B.S.E.E., 1956, Louisiana State University; M.S.E.E., 1965, North Carolina State University; Bell System, 1955—. Bell Laboratories, 1960—. Mr. Theriot's background includes employment by Southern Bell Telephone and Telegraph Co. and Western Electric Company. At Bell Laboratories his work included design of microwave circuitry for SAFEGUARD missile systems and development of a cable pressure monitoring system for telephone exchange cable use. He is currently head of the No 5 ESS Peripheral Circuits Department.

F. Joseph Uhrhane, B.S. (Physics), 1960, Ph.D. (Physics), 1971, Stanford University; Bell Laboratories, 1971—. At Bell Laboratories, Mr. Uhrhane first worked on radar methods for detecting underground obstacles in the outside plant. He then did system design and development work in interconnection for advanced distributing frame systems. More recently, he has been responsible for systems engineering for the Mechanized Loop Testing (MLT) test strategies and algorithms and for the integration of MLT with service order and line record systems of the Loop Maintenance Operations System (LMOS). Member, Sigma Xi.

Robert W. Vetter, B.E.E., 1968, Pratt Institute; M.S. (Electrophysics), 1969, Polytechnic Institute of Brooklyn; Bell Laboratories 1968—. After joining Bell Laboratories, Mr. Vetter was involved with the design of strip line circuits for the CAMAR and TACMAR RF Processor and RF Microwave Converter of SPRINT and SPARTAN missiles in the SAFEGUARD Antiballistic Missile system. Later he worked on the logic design of hardware for the Mechanized Line Record (MLR) system which evolved into the Loop Maintenance Operations System (LMOS). Currently, Mr. Vetter is supervisor of the Testing Requirements Group, which is responsible for specifying the functional requirements for the Mechanized Loop Testing System and for negotiating design requirements, as they pertain to loop testing, for pair gain system and loop electronics. Before his present assignment, he worked for Southern Bell for a two-year operating telephone company assignment and returned to Bell Laboratories to work on

systems engineering for Automated Repair Service Bureaus. Member, Tau Beta Pi, Eta Kappa Nu, Pi Mu Epsilon, IEEE.

John F. Vogler, B.S.M.E., 1958, North Carolina State University; Bell Laboratories, 1961—. Mr. Vogler is currently supervisor in the Maintenance Systems Engineering Department, with responsibilities in the area of data base management and mechanization of loop maintenance operations.

David S. Watson, B.S. (Mathematics), 1962, and M.S. (Mathematics), 1964, University of South Carolina; Bell Laboratories, 1964—. Mr. Watson's early work at Bell Laboratories included operating system development for military real-time systems and applied research in computer graphics software. He supervised groups which developed various software components of the Loop Maintenance Operations Systems (LMOS). In 1977, he was appointed department head responsible for design of software to support network operations and system test for the Bell Data Network Project. He assumed his current position as head of the FACS Operating System and Languages Department at Piscataway in 1980.

John E. Zielinski, M.E., 1964, M.S., 1968, Stevens Institute of Technology; M.B.A., 1981, Rutgers University; Bell Laboratories 1969–1972, 1976—. Mr. Zielinski is currently Supervisor, Information and Decision Sciences Group, with personnel subsystem development responsibilities for Loop Maintenance Operations System and Loop Cable Administrative and Maintenance Operations System. Additional responsibilities include applied research in Artificial Intelligence (Expert Systems), speech recognition/synthesis, and decision support systems.

